



GAMECOCK PARENT & FAMILY CONNECTION

The transition to college can be exciting, stressful, unknown, and transformative for your student and your family. The transition into adulthood and independence is not an overnight process. Your student will need your encouragement and support to be successful while at JSU. We have compiled a list of helpful reminders and updates to consider for your student's success at JSU.

Parents of Future Gamecocks

The Fall 2024 [admissions application](#) will open on August 10th!

Visit the Friendliest Campus in the South! Campus tours are offered Monday-Friday and on select Saturdays. Fall Preview Days will be on September 23rd and October 10th. Learn more and register to visit campus at <https://www.jsu.edu/visit/>

Need additional assistance? Contact our Admissions team at admissions@jsu.edu or 256-782-5268.

Important Dates & Information

Fall 2023 Classes begin on Thursday, August 17, 2023.

Payment deadline for Fall 2023 is August 23, 2023.

JSU also offers payment plan options for university charges that allow them to be paid in equal payments. The plan is optional and requires a \$50.00 (non-refundable) set-up fee per semester that is due at the time of enrollment in the plan. For more information regarding payment plan options, please visit our [website](#).

You may also contact the Office of Student Accounts at 256-782-5458.

[Military Benefits for Dependents Info](#)

Click [here](#) to view the full 2023-2024 Academic Calendar.

Academic Support/Student Success Center Services

The Student Success Center is located on the Ground Floor, Lobby, and

Second Floor of the Houston Cole Library. The mission of the Student Success Center is to provide an integrated network of support to facilitate the academic and personal success of undergraduate students at JSU.

Important services for Freshmen:

Success Coaching: Every freshman at Jax State has a personal Success Coach. These success coaches will be emailing students the first week of class to set up appointments. Make sure your student responds to this email to access this important service.

Tutoring: Don't Wait! Encourage your students to be proactive and get a tutor when they first realize they may need help. Students who utilize tutoring throughout the semester, save time and energy studying, and they make better grades!

Ways to Access Tutoring:

1. Stop by the 2nd floor library and make an appointment.
2. Open the Navigate app and click "schedule an appointment" use the Student Success Center as the location.
3. Use the Tutor.com, on the left link in all Canvas courses (available 24/7)

Popsicles on the Patio





Events

AUG 8

Panhellenic Tailgate Tuesday

The Quad | 6PM-8PM

AUG 10-12

Panhellenic Sorority Recruitment

Stone Center/Merrill Hall | 8AM-8PM

AUG 13

Panhellenic Bid Day

Stadium | 10AM-12PM

AUG 14-18

IFC Fraternity Rush Week

Chapter Houses | Contact Chapter
For Times

AUG 14

Bookstore Bash

TMB Lawn | 12PM-4PM

UREC Fest

University Recreation Center | 4PM-7PM

AUG 15

Inclusion Quad Party

Quad | 11AM-1:30PM

IFC Tailgate Tuesday

Leone Cole | 2PM-4PM

Pool Party

UREC | 3PM-6PM

AUG 16

Get On Board Day

Leone Cole | 11AM-2PM

Freshman Convocation

Stadium | 6:00PM

Welcome Back Cookout

President's House | Following
Convocation

AUG 17

NPHC Meet The Greeks Cookout

The Quad | 12PM-4PM

Spirit on Mountain Street

Mountain Street | 4PM-11PM

Learn more at www.jsu.edu/studentlife

Financial Aid/Scholarships

- Your student must maintain an institutional GPA of at least 2.0 and earn 66.7% (2/3) of all credit hours attempted to maintain their financial aid eligibility.
- Students must be enrolled in at least 12 credit hours each semester to receive their merit scholarship. Additionally, your student must earn 24 hours to have their merit scholarship renewed at the end of each academic year.

- Be sure that your student reviews their semester bill under “View Account/Make Payment” within MyJaxState to review their balance due after aid. For questions regarding additional aid options, please contact us at finaid@jsu.edu!

Housing Operations and Residence Life



Welcome Home, Gamecocks! We are excited to have your students join our residential communities this year and look forward to seeing them get connected on campus. Check out our [move-in guide](#) for more valuable information about living on campus, including a [suggested packing list](#), move-in times, and helpful [information](#) for transitioning to campus.

If your student has not received their assignment yet, we are still working to confirm students and are receiving cancellations daily. Once your student has been assigned, they will receive an email to their JSU email address, and they will see their assignment on [THD Self Service](#). They will not be able to move in until they receive an assignment; we will provide them with move-in instructions once assigned.

Be in the Know via Proxy

Do you want to know your student’s tuition and fee charges or financial aid information? Do you want to access your student’s schedule or grades?

As a parent, Jax State understands that you may be directly or indirectly involved in the payment of the student’s account. We also know you may have questions about financial aid, scholarships, third party billing, due dates, final grades, schedule, etc. Most of the common questions can be answered by reviewing the websites of the [Office of Financial Aid](#), [Office of Student Accounts](#), and [Office of the Registrar](#). We can answer any general questions.

When specific questions are asked, we must follow the federal regulations contained in FERPA (Family Educational Rights and Privacy Act).

The FERPA regulation limits the information we can disclose since the rights to the education record are transferred to the student once he/she/they attend a post-secondary institution. Jax State offers a process to assist you and the student when it comes to communicating specifically about an account or record. **Your student may create a proxy for you and identify the areas you are granted access.** The three areas are financial, financial aid, and academics. Your student also determines the length of time you are granted access.

When proxy is being set up, an email will be sent to you using the email your student provided. There is an initial password provided in the first email. Verify the account using the link and password. You will create a new password. The second email you will receive will contain a passphrase. The passphrase is an identifier the student created. (Example – Cocky created Mascot as the passphrase for his proxy) When communicating with select offices, the **student number and the passphrase is required** to verify your identity. Please note that the criteria checked is the only information we can disclose once you have been verified. (Example: This does not include individual assignments in courses.)

Without the student number and passphrase, we will refer you back to your student.

JSU Dining

The meal plan options below will help you and your student make the right selection for them or assist in explaining how each of the options work. For additional information, please visit our [website](#).

Jax Cash

- Required for freshmen and sophomore students taking 6 or more credit hours who do not reside in on-campus housing.
- A University fee of \$275 (\$302.50 after tax) assessed at the beginning of fall and spring semesters.
- May be used at all on-campus dining locations Funds roll over from term to term per academic year (Fall > Spring > Summer).

CockyBucks

- Optional dollars available for purchase and will be added to the students JCard
- \$50 minimum deposit required
- May be used at all on-campus dining locations in addition to off-campus eateries such as Mason's BBQ and Struts of Jacksonville
- Funds roll over from term to term until cardholder graduates or leaves JSU
- May be purchased on your MyJaxState portal under ID Card Management

Meal Plans with Flex Dollars

- Residential and Commuter meal plans are available
- Meal plans include meal swipes to be used at Jack Hopper Dining

- Hall Flex dollars can be used at all on-campus food locations
- Voluntary flex plans are available for commuters
- Weekly meal plans run Monday-Sunday and do not roll over to following week Block meal plans must be used within the semester they are purchased
- JSU housing residents select a meal plan option on the JSU Campus Dining page
- May be purchased on your MyJaxState portal under ID Card Management

University Police Department - Campus Safety

COCKY WATCH APP

The Jacksonville State University Police Department (UPD) is proud to announce a new and exciting emergency notification phone application for the campus community. The Cocky Watch App is now available. Please encourage your student to download! Instructions can be found [here](#).

JSU ALERT

Although college campuses are usually safe places, emergencies and disasters do occur. JSU is committed to keeping the campus community as safe as possible through effective communication prior to, during and following emergencies. JSU's Emergency Alert System, the University's primary emergency notification system, allows students, parents, faculty and staff to receive emergency messages via phone, text message, e-mail, and social media. Both voice and text messages may be sent to cell phones. Sign up for JSU Alert [here](#).

CONSTRUCTION UPDATES

Student Employment

The student employment fair is **August 24th from 2-4pm in the TMB Auditorium.**

Your student can view employment opportunities [online](#).

Do You Know a Graduating Senior?

The JSU Foundation and Alumni Association offer two great ways to celebrate the achievements of a special graduate in your life!



Party Packs include an alumni t-shirt, sticker, Gamecock cup, party noisemaker, and information on how to keep up with the JSU Alumni Association after graduation.



As part of the Graduating Senior Giving Campaign, 2023 graduates are encouraged to make a contribution to the school or program of their choice by making a minimum donation of \$23 and pledging to make a minimum donation of \$23 the year following their graduation. For this donation and pledge, they will receive a Gamecock medallion that can be worn at their commencement ceremony.

Click [here](#) to order a Party Pack and/or Graduation Medallion!



During time spent at Jacksonville State University, your students will discover dreams, develop ideas, and strive towards goals for the future. They will interact daily with JSU's outstanding faculty and staff and form lifelong friendships with other students from the region and around the world while becoming tomorrow's leaders, creators, and problem-solvers.

Each year, the generous support of JSU parents helps the university ensure an exceptional experience for all students. Through the JSU Annual Fund, parents can help support the colleges, departments, programs, and scholarships that have helped shape the lives of JSU students just like your own for generations.

Help JSU students in need this holiday season! The Gamecock Market provides free resources to students in need. Whether the need is food, hygiene items, clothes, or school supplies, our JSU students rely on assistance from the Gamecock Market. Please consider partnering with JSU to ensure the next generation of Gamecocks have the resources needed to be successful in college by providing a financial gift to the Gamecock Market. All donations are used directly for student needs. Text GIVEJSU to 91999 or visit www.jsu.edu/givejsu to make a donation.

Annual Fund gifts can be designated to support your student's college or department, favorite program or initiative, or scholarships that will allow future students to experience the same quality higher educational experience. Giving is easy! Text GIVEJSU to 91999 or visit jsu.edu/givejsu to make a donation to the JSU Foundation, a 501(c)(3) corporation. By supporting the JSU Annual Fund, you are truly making a difference in the lives of JSU students.

In Need of More Assistance?

Housing and Residence Life – 256-782-5122

Financial Aid – 256-782-5006

Student Accounts – 256-782-5458

Registrar's Office – 256-782-5400

Military Student Services – 256-782-8838



JACKSONVILLE STATE UNIVERSITY

Jacksonville State University | 700 Pelham Road North, Jacksonville, AL 36265

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