

Account Creation Process

FOR PC OR MAC

Go to jsu.apogee.us to reach the portal on your laptop or desktop computer. Save the link for faster access. Enter your Jacksonville State University Student Credentials to log onto the portal.

FOR MOBILE

Scan the QR code which automatically takes you to the portal jsu.apogee.us Enter your Jacksonville State University Student Credentials to log onto the portal.



4 TIPS TO HELP YOU OUT:

1. **Always Connect to MyResNet-5G for faster, uninterrupted wireless connectivity** – Only devices that cannot see the MyResnet-5G network should connect to MyResNet-2G. To ensure a constant connection to MyResNet-5G, you need to eliminate the option for your device to connect to the 2G network. Improve your experience now and go to your device's wireless settings and forget MyResNet-2G or disable automatic connect to the 2G network.
2. **Laptop Drivers** – Outdated drivers, specifically many Intel drivers, could be impacting your connection or speed. Update your driver to ensure optimal performance.
3. **Wireless Printers** - Wireless printers cause wireless interference. Apogee recommends wireless printers be added to your additional device list by MAC address in your portal or connected directly via USB printer cable. Once completed, be sure to turn off any wireless signal/radio broadcasting from your printer.

Need Help?

If you need help registering or connecting your devices, a support representative is available 24/7/365 to assist.

- Call **MyResNet** support at [833-515-2835](tel:833-515-2835)
- Email support@myresnet.com
- Chat live at jsu.apogee.us